



Services to Customers

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Services to Customers

- Consists of:
- Offer to Employers
- Offer to Jobseekers

Offer to Employers

- Single coherent offer to employers
- Guide for large-scale recruitments
- Build on existing job brokerage functions

Offer to Employers

- Mapping of existing networks / provision
- Pulled together to form a generic menu of options
- Aim to have this made available through a central point accessible by interested parties
- Employer Advisory Group

Offer to Employers – Menu of Options

- Pre-recruitment – Advice/ Achieving added impact
- Finding the Right People – Marketing of your vacancies/ Recruitment Assistance/ Work Trials / Supported Employment
- Retaining and Development of the workforce – In-work services/ Progressing in work/ Financial incentives

Offer to Jobseekers

- Consistent clearer offer to be made available to jobseekers
- Partners to “front up” for the network
- Aim for increase in target groups gaining access to suitable, sustainable opportunities

Workshop Questions - Employers

- With regards to the employer offer, what and how do you already deliver the menu of options?
- What needs to change if anything, to improve delivery?
- What resource/s are needed to allow us to deliver a joined up offer?

Workshop Questions - Jobseekers

- With regards to the jobseeker offer, what do you see are the elements of a jobseeker offer?
- What works well at the moment and what hinders delivery?
- What would help you to deliver improvements on this to the jobseekers?