



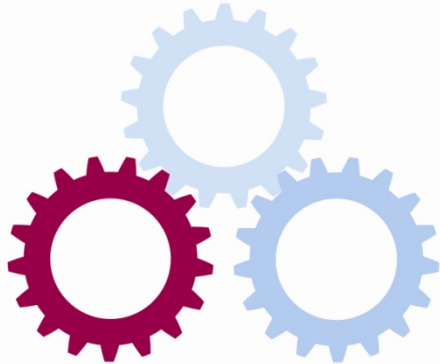
Making **Real Jobs** Happen

Goals for the forum

Increase attendance

Improve partnerships

Increase awareness



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- Higher Attendance Makes for a more effective forum
- Sharing of good practice leads to Stronger partnerships
- Higher awareness gives the opportunity for the forum to take the lead on relevant issues
- All of this should lead to higher employer engagement

The Charter

We will ensure that our service is accessible to all eligible job-seekers.

We will provide a professional and responsive service to employers.

We will ensure that customers have up to date and relevant information to help them in their job search.

We will provide the most appropriate services to each customer's needs.

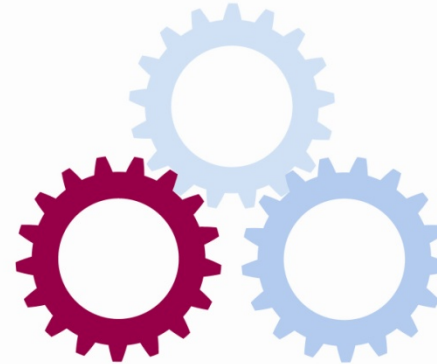
If we cannot provide a service that customers need, we will refer them to an organisation that can.

We will engage with customers to ensure that our services are high standard and meet customer needs.

We will respect customers' right to privacy.



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